
Mr Manuel Rocha
Unit 35 Battersea Business Center
99-109 Lavender Hill
London
SW11 5QL

28 August 2025

Reference: 35401

Dear Mr Rocha,

Supplementary Information to the Variation Application for the Premises Licence at Recanto Kings, Unit 25 Sapcote Trading Centre, 374 High Road, NW10 2DH

Further to the representation from the Licensing Authority on 24 July 2025, a subsequent referral from Trading Standards dated 12 August 2025 was received, alleging certain concerns raised by a customer:

"Good morning.

I would like to make a complain about a business, its a restaurant I have been yesterday and I found out what I believe to be a illegal activity.

I have been out with my family to celebrate my birthday and I have arrived there at 2pm to lunch, around 4pm the owner came in every person including my child to charge a £5 fee each person to "musical couvert" that was to be starting later on.

I have told her that there was NO SIGn saying anything about it, neither in their website and she said : PAY OR LEAVE.

as It was my birthday, we had NO option because some of us was still eating by that time. My husband went to the car just outside to leave my presents there and when he returned the security did not allow he inside again because she ordered it. despite all our guests were inside, she did not allow he in.

I believe its ilegal to charge someone already inside, if she was charging should be for costumers arriving after the start time for the music not the ones who came for lunch at lunch time.

I also would like to let you know about the capacity issue, as its believed this place is overcrowded with more. than capacity supports, every saturday and sunday after 7pm, which caused people to fight every weekend due to overcrowding.also as there is only 1 toilet for man and 1 for woman, people leave the premises to wee outside between the parked cars (which are in front of other business, causing a horrible urin smell and pool of wee for people passinb by.

I know people who lived around the corner and they said every weekend there is a fight there, yesterday By the time I was there I saw a fight of a man and woman and the owner stepped in, and after been punched he was running after the woman to punch her.

as its a brazilian restaurant, most of its costumers have no right to stay in the country so they obbey to anything the owner says.

he didnt do anything against her when inside probably because there is loads of cameras inside, but then runned after her outside as there is just cameras from other business that closes at night.

before I left I saw the owner returning with blood all over his face, which clearly he have fought someone.

I have been there once before and loved their food, but I left when in a fight a man broke a bottle on a womans face slicing her forehead, it was about 4 months ago..

well, I am just worried specially with kids as its a restaurant, parents take kids there and can have same experience I had as its frequently happening.

if you check their instagram page you will be able to see some overcrowding, its called RECANTOKINGS.”

The restaurant name is Recanto kings, address is 374 HIGH ROAD, London, NW10 2DH.(its inside a business area)

On receipt of the referral, the Licensing Officer communicated with the complainant to address the issues raised.

In response, the Licensing Officer informed the complainant that, given their assertion that the licensing objective of the prevention of crime and disorder is currently being undermined, the matter would be forwarded to the relevant licensing counterparts within the Metropolitan Police for further attention.

Following the complainant's email, it was understood that a visit to the premises occurred on Monday 11 August 2025. To assist with the ongoing investigation into the allegations

of overcrowding and incidents of fighting both inside and outside the premises, the Licensing Officer requested clarification on specific details.

On 13 August 2025, the complainant responded, confirming that the incident in question actually took place on Sunday 10 August 2025, providing additional relevant information.

“Thank you for your email.

It was on Sunday 10/08/2025, not on Monday 11th.

1- the fight happened between 8pm and 10pm, I don't remember the exact time but I believe it was around 9ish.

2-he returned about 20 minutes after the fight started.

•When leaving the premises after the lady he went the opposite way(turning right), not to the main road.

•the lady charging people for the music did it around 5pm, she was wearing a pink t-shirt and is the owners wife.

If you check the cameras you will be able to see it.

My husband told her its illegal as there was NO Signs on the walls neither she told about the charging on her instagram advert and she told him: its a brazilian restaurant not English so we follow the brazilian rules, then he confronted her saying she is not in Brazil so she needs to follow UK rules and she said I don't care, you pay or Leave now.”

This information has since been forwarded to the Police for further investigation.

Yours sincerely,



Esther Chan
Licensing Inspector
Regulatory Services